

CITYLINE



Delivering your regular shipments within city boundaries to a time deadline that you specify.

FINALLY A CITY SERVICE YOU CAN TRUST

When you have regular lightweight shipments that need to get across town, DHL CITYLINE provides the most reliable and flexible option.

Whether it's replacement parts for a dealership, regular deliveries to a branch office, or sensitive financial documents, DHL CITYLINE is there to handle the daily intra-city business flow.

We offer flexible deliveries to a same day, time of day, or next day timeline, depending on the urgency of each shipment. We also offer DHL CITYLINE in support of local distribution centres to shorten the response time that you promise to your own customers.

Here's how DHL CITYLINE ensures flexibility for your business:

- Urgent delivery response
- Pickup any time of day
- Delivery to specific deadlines
- Simple pricing structure
- Online, real time tracking
- Dedicated shipment handling
- Shipments up to 30kg
- Deliveries outside of the central business district

CITYLINE

THE SECURE DELIVERY SERVICE FOR TODAY'S METROPOLITAN BUSINESS

Take advantage of these optional services.

Because every business is different and every day brings something new, DHL Express offers a variety of optional services to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment contents.
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** A copy of the signature collected at the time of delivery.
- **Saturday Delivery:** In large metropolitan cities the six day business week is often standard and we match it whenever necessary.

Your own customers benefit.

Setting up a DHL CITYLINE delivery promise means that your customers benefit from a reliable after-sales service. We reach and connect all of your retail outlets, office branches and distribution centres across town.

Your shipments are never out of sight.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times.

Your business benefits.

With DHL CITYLINE, we either deliver or collect, depending on your needs. The reliability and security that a trusted brand brings means fewer damages, less leakage and a higher quality customer service.

Fast facts

A customer-dedicated door-to-door delivery of regular business flows to a flexible schedule

- By contractual agreement only
- Up to 30 kg shipment weight
- Service limited to within city limits
- 2-hour, 4-hour, 8-hour or next day delivery cycles possible
- Delivery times dependent on traffic congestion and metropolitan size

